

Dear Valued Partners,

We want to provide you with an update on the impact of the COVID-19 situation with regards to our ability to supply our powdered activated carbon and activated carbon pellet products.

Carbonxt recognizes that these are very challenging times with new information and direction being provided on almost a daily basis. Internally, we are taking preventative measures with not only our corporate staff but also with our various manufacturing facilities. The health and safety of our employees remains a top priority and we are complying with all regulations and directions as well as suggested guidelines where appropriate.

From a manufacturing and supply perspective, our production plants and warehouses continue to operate on normal schedules and we have had no interruptions from our supply chain partners. Importantly, we are in continual communication with our suppliers and do not anticipate any limitations on availability or delivery delays in our entire supply chain.

As such, we want to assure you that Carbonxt operations are proceeding on an uninterrupted basis and we are projecting to meet all of our customers' demands/orders. We are monitoring this matter on a daily basis, and if we become aware of any new information that would change this outlook we will advise you immediately.

Thank you for the ongoing partnership between our companies.